DRAMS
Distillery Records And Management System

Ask the Expert

2026 Schedule - Part 1

18th Mar

EMCS - Niall

This session is designed to provide clarity around how despatch documents are managed, and what steps to take when documents need to be re-linked — helping ensure compliance and accuracy across your EMCS processes.

[Register](#)

29th Apr

UAT - Niall

This session will explore User Acceptance Testing (UAT) as a key safeguard to confirm that DRAMS 5 fully supports your operational requirements before go-live. It will explain what UAT involves, typical timescales to plan for, and the shared responsibilities between DRAMS and your business. Attendees will gain clarity on how DRAMS supports UAT through test environments, technical guidance, and issue resolution, alongside the activities your team must complete to test workflows, document outcomes, and confidently sign off readiness for go-live.

[Register](#)

3rd Jun

Super User - Chris

This session will explore the role of the Super User in a DRAMS 5 migration and beyond, outlining why this role is critical to successful adoption. Attendees will gain clarity on Super User responsibilities during migration, go-live, and post go-live, as well as practical guidance on how Super Users support users, promote best practice, and help embed DRAMS effectively within the business.

[Register](#)

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2026 Schedule - Part 2

12th Aug

Stock History by Cask Number - Hayley

This session will explore recent enhancements to Stock History by Cask Number in DRAMS 5, including more flexible search options for Scottish customers and new support for tag ID searches for US customers, enabling use of this transaction for the first time. Attendees will see how the transaction provides history for previously dumped or despatched stock and how it supports improved traceability, an increasingly important focus across the industry.

[Register](#)

2nd Sep

Printing Single Customer Invoices in DRAMS - Pat

This session will explore the process for printing single customer invoices in DRAMS, explaining when this function is used and how it fits within the wider invoicing workflow. Attendees will gain clarity on the steps involved, common scenarios where single invoice printing is required, and best-practice guidance to ensure invoices are generated accurately and consistently for customer needs.

[Register](#)

21st Oct

Wood Management - Matthew

To be confirmed

[Register](#)